



LIMITED LIFETIME WARRANTY

TIMELINE VINYL PRODUCTS, INC.

GENERAL WARRANTY

Timeline Vinyl Products, Inc. ("TVP") extends a limited lifetime warranty from the date of manufacture to the first occupant or resident of the structure subsequent to original product installation. TVP will replace or repair, at our discretion, products found to be defective by virtue of materials or workmanship, provided written notice is given to TVP within thirty (30) days from discovery of a defect. TVP may choose, at its discretion, to refund the original purchase price of a product if replacement or repair is not reasonably possible. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. The warranty on replacement product will extend for the remainder of the warranty period of the original unit. The warranty set forth herein may not be altered or amended without the express written consent of TVP. This warranty is applicable only to product installed in the USA.

This limited warranty does not extend to:

1. Warpage of door panels beyond one (1) year from date of manufacture and/or less than 1/4" in the plane of a door itself (not in relation to frame and/or jamb). TVP reserves the right to require a period of one (1) year with the door in place before honoring any warpage claim as doors often revert to plane as they adjust to the environment.
2. Products that have been field mullied.
3. Products installed in structures which do not permit proper management/drainage of moisture, such as Exterior Insulation Finish Systems (EIFS), also known as Synthetic Stucco.
4. Condensation on windows due to interior humidity and resultant water damage is not considered a product defect and is not included within the above warranties.
5. Rattling of internal grilles within an airspace.
6. Products not installed pursuant to TVP installation instructions.
7. Installation of warranty replacement parts is not the responsibility of TVP.
8. The use of unapproved parts or products of another manufacturer nullifies all warranties.
9. Damage to glass or vinyl caused by brickwash, sanding or improper washing.
10. Discoloration caused by weathering.
11. Hardware finishes are not warranted. All hardware is warranted against defects in materials and workmanship for a period of ten (10) years.
12. Product that is altered or abused or installed in unusual, abnormal or extreme locations or situations.
13. After manufacture application of film to the glass voids this warranty.
14. Insulated glass installed at altitudes greater than 5000 ft. above sea level, unless a breather or capillary tube has been installed.
15. To argon fill rates or energy efficiency of units containing argon gas after product installation as argon gas may deplete over time due to circumstances beyond TVP's control.

UPVC VINYL FRAME AND SASH LIFETIME WARRANTY

TVP extends a LIFETIME warranty on vinyl against manufacturing defects such as corrosion, flaking, peeling or pitting, under normal use and conditions. Application of any film, paint, stain or coating voids this warranty.

20 YEAR LIMITED WARRANTY - INSULATED GLASS

TVP extends a limited warranty on insulated glass for twenty (20) years from the date of manufacture, to the first occupant or resident of the structure subsequent to original product installation, for seal failure causing impaired vision due to moisture, film or dust between the glass. This warranty does not include scratches, cracked or broken glass or damage caused by improper maintenance, handling, misuse, heat buildup or the application of after manufacture film on glass.

TVP extends a limited warranty on insulating glass for a period of one (1) year from date of manufacture, to the first occupant or resident of the structure subsequent to original product installation, for stress cracked glass. The warranty on replacement product will extend for the remainder of the warranty period of the original unit.

These limited glass warranties specifically exclude any liability for consequential or incidental damages. Damages, whether based on breach of contract or tort, are limited to the purchase price of the product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Replacement product will be provided F.O.B. TVP. in Merrill, Wisconsin. This limited warranty does not cover TVP distributor or service center processing and handling fees, shipping expenses, or other costs associated with the installation or removal of product for repair or replacement. There are no warranties granted other than as expressly provided. These warranties give you specific legal rights, and you may also have other rights which vary from state to state. These warranties apply only to products installed in the USA.

THE ABOVE LIMITED WARRANTIES SPECIFICALLY EXCLUDE ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THESE LIMITED WARRANTIES DO NOT COVER LABOR, SHIPPING OR OTHER COSTS ASSOCIATED WITH THE INSTALLATION OR REMOVAL OF PRODUCTS FOR REPAIR OR REPLACEMENT. THERE ARE NO WARRANTIES GRANTED OTHER THAN AS EXPRESSLY PROVIDED. IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED. SOME STATES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THE WARRANTIES SET FORTH HEREIN GIVE YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

This warranty is non-transferable. You must provide proof of purchase with your claim.

For information regarding the procedure to file a warranty claim, contact your TVP dealer or notify TVP at:

TIMELINE VINYL PRODUCTS, INC. • P.O. BOX 375 • MERRILL, WISCONSIN 54452-0375 • 800/967-2461